

BUSINESS INTELLIGENCE SOLUTION TO TRANSFORM DATA INTO MEANINGFUL INSIGHTS

A leading healthcare institute gains actionable insights into day-to-day operations using BI Solution.

ABOUT THE CLIENT

The client is a major American healthcare institution with over 900 board-certified physicians.

NSIGHT ADVANTAGE

Proven BI-related best practices and industry standards.

Knowledge and experience of a variety of BI tools.

Ease of integration and augmentation of third-party solutions.

Ability to provide a custom intelligent solution as per client's requirements.



CHALLENGES

- Needed a Business Intelligence reporting strategy and roadmap, as well as an assessment of its current BI applications and platform.
- Lack of reporting unification.
- Non-standardized reporting tools.
- High cost of ownership.
- Reporting perceived databases (rather than Datamarts/Universes).
- Reporting redundancies that did not support decision-making.



SOLUTION

- Nsight performed a thorough scope assessment to identify the sources of the client's issues.
- Delivered an enterprise-wide reporting and Business Intelligence roadmap to drive key metrics and KPIs to measure the project's success. The roadmap consisted of a reporting capability maturity model (assessing current effectiveness and the required capabilities to achieve the desired level).
- Worked closely with business and IT teams to facilitate knowledge sharing and gain a broader buy-in.
- Developed an analytical solution to provide insightful data analytics and relevant reports.
- Architected an end state that supported all audiences and supported the client's vision.



BUSINESS BENEFITS

- Helped transform the client's fragmented data into a central data management application, thereby treating their data as an 'asset'.
- With the unification of disparate applications into a single BI platform, the client improved efficiency, data security, customer satisfaction, better data governance, improved decision making, and lower TCO.
- 360-degree visibility of operations and business.