Nsight

ORACLE ERP TO IMPROVE OPERATIONAL PROCESSES FOR A LARGE WHOLESALER IN THE US

A national wholesaler gets significant operational improvements with upgraded Oracle ERP system.

ABOUT THE CLIENT

The client is one of the largest privately held companies in the United States, whose business involves the wholesale distribution of food and grocery items. It is a large-scale national operation, providing more than 95,000 stock-keeping units to more than 4,500 corporate customers in the United States.

NSIGHT ADVANTAGE

Deployed several Oracle Solutions across Paas, SaaS and IaaS.

Expertise in a comprehensive suite of Oracle solutions.

Best-in-class IT services, solutions, and resources for organizations seeking Oracle solutions.

Highly experienced and certified Oracle professionals.

CHALLENGES

The client had different operational inefficiencies that are listed below:

- Legacy systems couldn't manage the business complexities as there was no automatic integration capability.
- Some of the business processes were still at the defining stage.
- Multiple systems integrations had been done by various vendors, resulting in unnecessary complexity.
- IT environment was disparate due to numerous processes and different system landscapes.
- Increased burden on applications due to multiple acquisitions and takeovers, non-synchronous processes. It caused high maintenance workforce and training costs.

SOLUTION

Nsight rolled out ERP implementation using Oracle's E-Business Suite.

- Developed a multi-roll out strategy of ERP processes that leveraged Oracle E-Business Suite.
- Implemented Oracle E-Business Suite Release 12 for Financial Management and Human Capital Management, Integrated Financials, Order Management, and Purchasing.
- Used Oracle ADF (Application Development Framework) for application simplification and user experience improvement.
- Implemented Oracle Exadata Database management for better system performance and lower costs.

📋 BUSINESS BENEFITS

- Improved business process efficiencies and productivity, which in turn resulted in lower overall costs.

- Enhanced E-business Suite features to support business growth.

- Minimized business disruptions due to extensive end-user training.

- Significant opportunity gains arise from good data quality and increased customer satisfaction.