

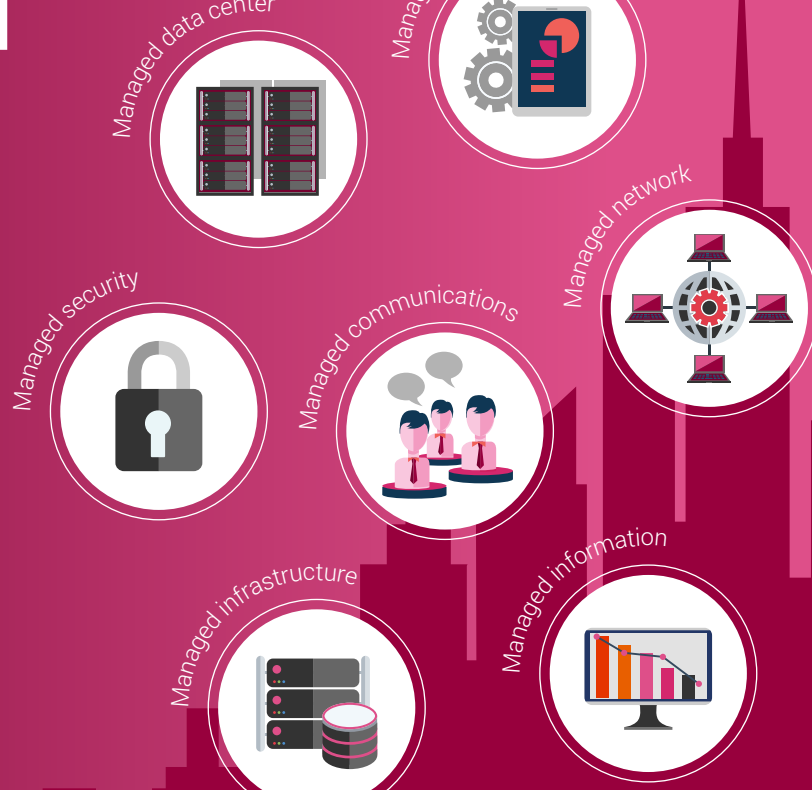
Infrastructure Support

One of the basic needs for effective performance management

To outrun the competition and emerge as a winner, Managed Service Providers (MSPs) should continually expand their services and enhance their performance management practices. But this can be easier said than done due to the following reasons:

More varied demands

Today's customers have various support demands. As they expand their business landscape and embrace modernization, they expect MSPs to serve as a one-stop shop for all their managed services needs with superior performance.



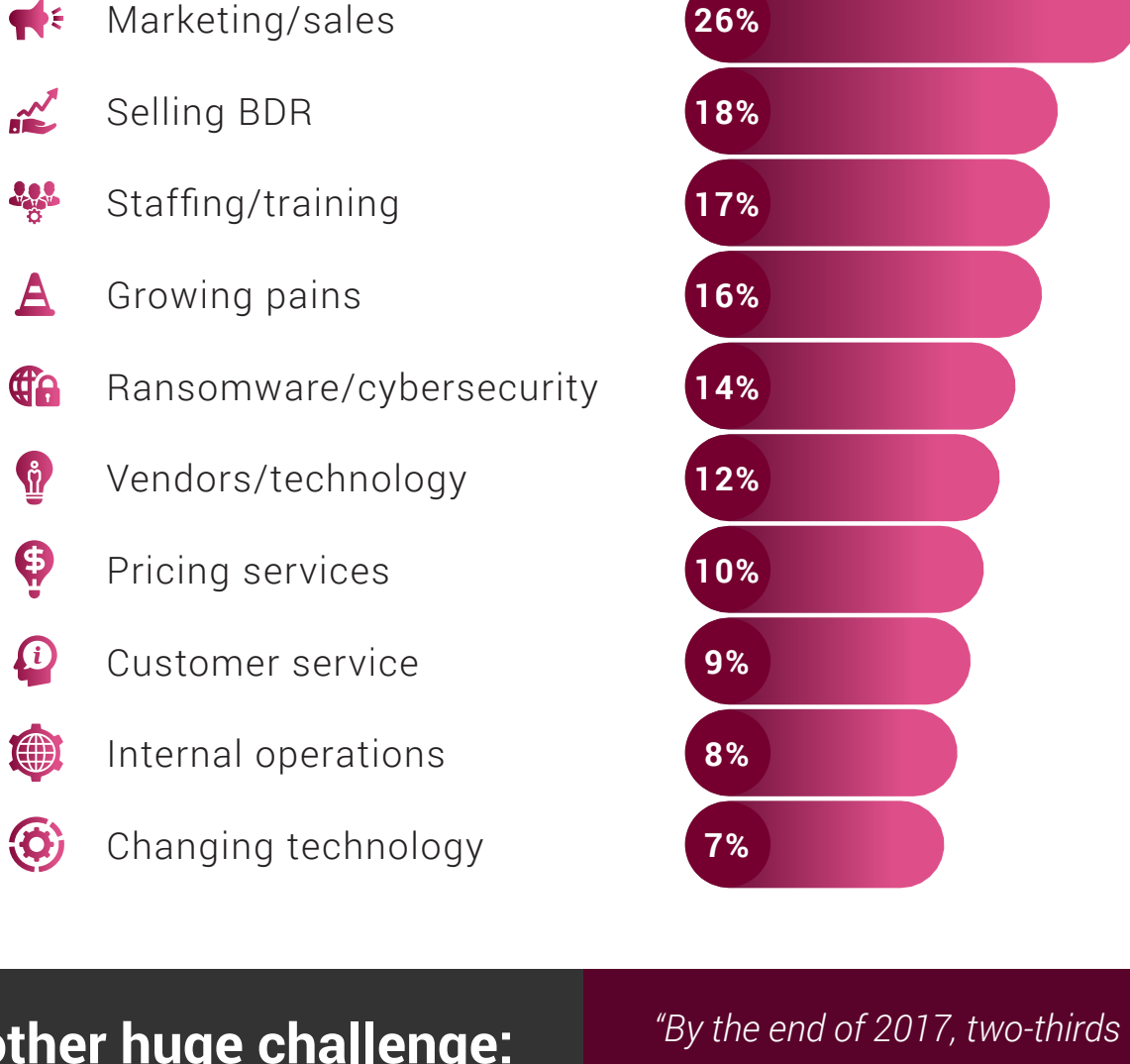
Customers also expect MSPs to help them:

- Better predict costs
- Improve time to market
- Reduce mean time to resolution
- Address skills gap
- Enable self-service and automation

Tougher challenges

As customer demands get more varied, the challenges become tougher.

Top 2017 MSP Challenges, according to a Datto report:



Another huge challenge:

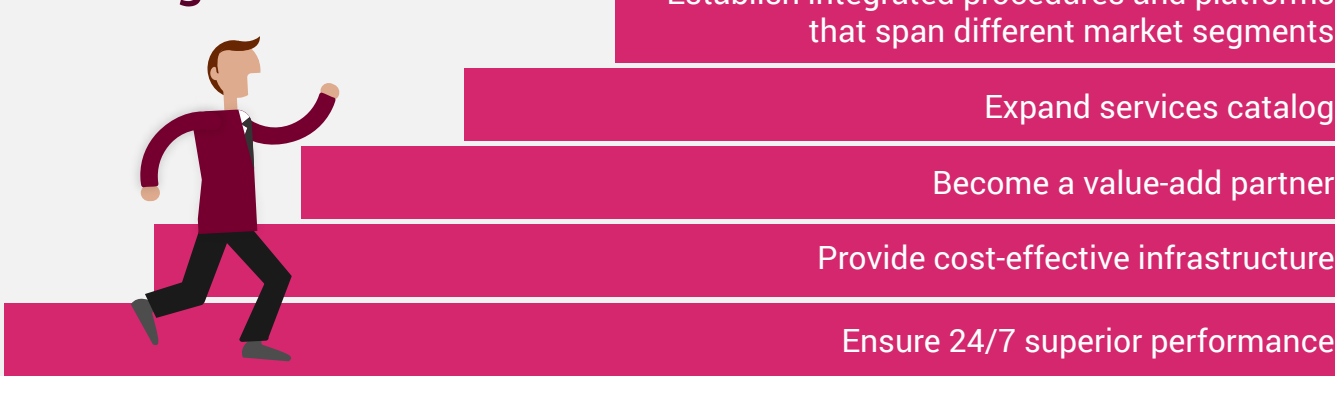
Meeting customers' cloud computing needs as they embrace digital transformation.

"By the end of 2017, two-thirds of the G2000 will have Digital Transformation at the center of their corporate strategy" – IDC

Enterprises are moving to the cloud to modernize:



This means more complex challenges for MSPs.



Right performance platform needed

The right platform can enable MSPs to cater to today's demands, overcome challenges, and stand out in today's crowded marketplace.

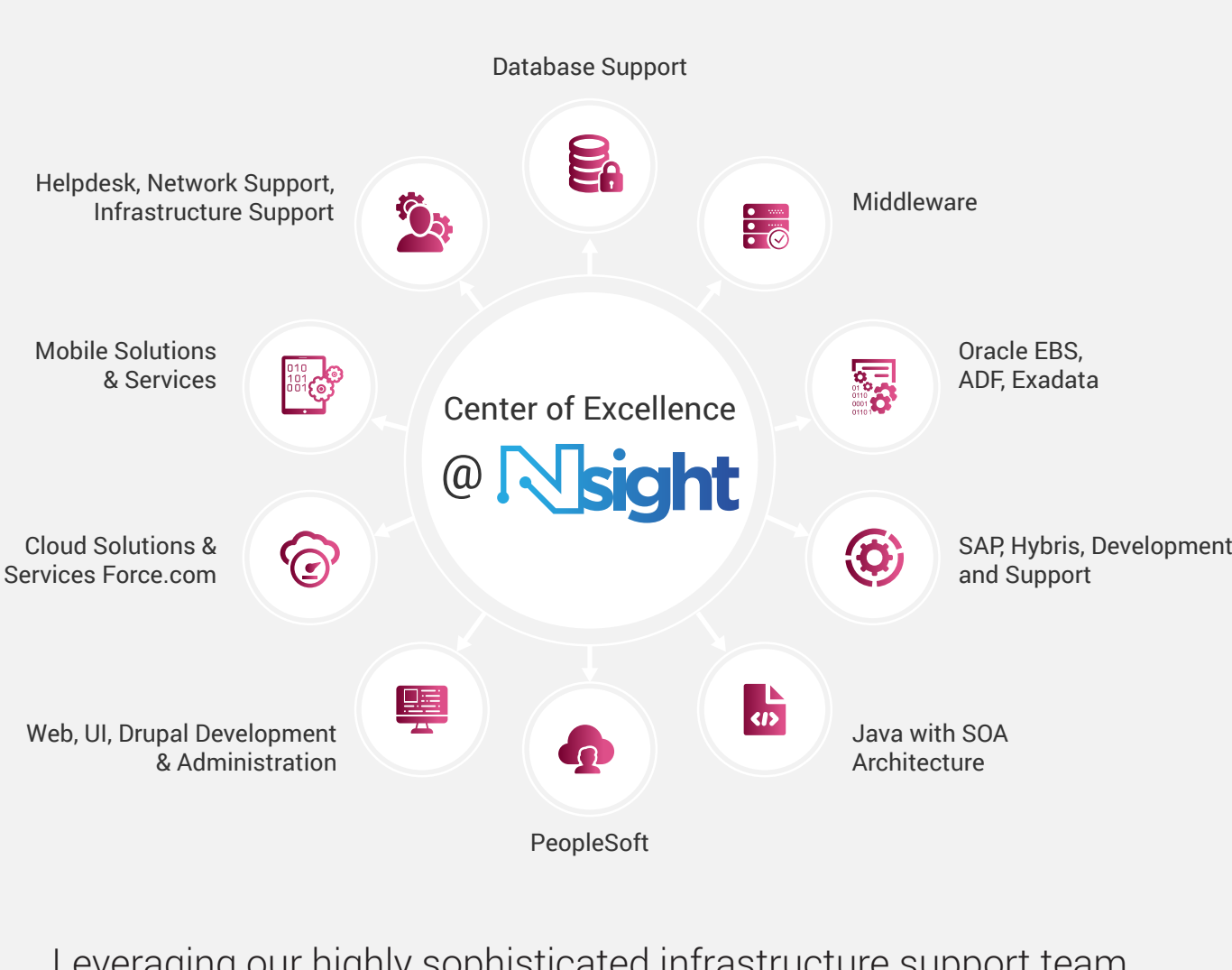
The Right Performance Platform

- Helps expand services catalog with value-added monitoring solutions**
 - ✓ consolidated monitoring tools
 - ✓ integrated platform and procedures
- Helps offer the right services at the right price**
 - ✓ add unique value
 - ✓ create bundles
- Helps reduce costs**
 - ✓ predict costs better
 - ✓ improve time to market

Nsight Infrastructure Support

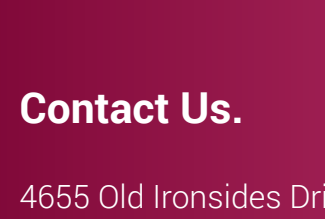
Understanding the complexity of today's demands and the intricacy of building and maintaining in-house infrastructure for enhanced performance management, Nsight offers MSPs best-in-class, comprehensive infrastructure support.

INFRASTRUCTURE SUPPORT



Leveraging our highly sophisticated infrastructure support team with experience in a wide spectrum of domains and applications, we provide MSPs the support they need both on-site and offshore.

About



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Founded in May 2005, Nsight delivers best-in-class IT services, solutions, and staffing for leading organizations. Its capabilities include high-value consulting services and solutions around SAP, Oracle, Microsoft, Cloud and Mobility where it brings Big Four consulting experience and talent to deliver successful projects for its clients.

References:

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